

# EasyBiz to Atmos for Business Transition

## User Questions

### **What happened to EasyBiz?**

The information in your EasyBiz account, including traveler information and account balance, were transferred to a corresponding Atmos for Business account. Log in to your Atmos for Business account with your existing EasyBiz credentials to complete your account set up.

### **What is Atmos for Business?**

Atmos for Business is a free business booking tool that makes it easy to book and manage company-related travel.

### **How do I access Atmos for Business?**

To access the Atmos for Business portal, visit <https://business.alaskaair.com>.

Bookings through Atmos for Business will be available on [alaskaair.com](https://alaskaair.com) in early September.

### **Can I still access my account on EasyBiz?**

EasyBiz will sunset in early September. After that, you will no longer be able to access EasyBiz.

### **Did my form of payment carry over from EasyBiz to Atmos for Business?**

Payment information did not carry over from EasyBiz to Atmos for Business. Company administrators can update payment information and save it to their Atmos for Business account.

### **What's the difference between EasyBiz and Atmos for Business?**

Atmos for Business offers a fully integrated booking and loyalty experience for its users. The new program offers consistent reporting, a modernized booking experience, and some new capabilities, such as grouping and bulk invite features.

### **What if we have questions or problems with the site?**

If you need to make a change to your flight reservation that is not available online, encounter problems with the website or logging into your Atmos for Business account, please call our Commercial desk at 1-800-327-2755 available 24/7. If you encounter problems enrolling in an Atmos for Business account, please email our dedicated Atmos for Business customer care team at [atmosforbusiness@atmosrewards.com](mailto:atmosforbusiness@atmosrewards.com).

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For urgent needs or to have your password reset, you can call customer care at 1-800-654-5669 between 8:00am and 5:45pm Monday through Friday, and between 8:00am and 4:45pm PST Saturday.

**I used to have an EasyBiz and/or Hawaiian Airlines Corporate Travel account. Did my business miles carry over?**

Yes, your miles carried over and are now referred to as points.

**I have an EasyBiz and a Hawaiian Airlines Corporate Travel Account. How do I consolidate my accounts and miles?**

Please email our dedicated Atmos for Business customer care team at [atmosforbusiness@atmosrewards.com](mailto:atmosforbusiness@atmosrewards.com).